

**ITEM NO. 1**

**PART 1 SECTION C**

**ECONOMIC & COMMUNITY REGENERATION PERFORMANCE INDICATORS FOR QUARTER 1 OF 2014/15**

**Purpose of Report**

The purpose of this report is to advise Members of the 1<sup>st</sup> Quarter of 2014/15 performance Indicators.

**Part 1** of the report will highlight performance levels over the 1<sup>st</sup> quarter of 2014/15 and will demonstrate whether indicators have improved from the 1<sup>st</sup> quarter of 2013/14. A key has been produced below.

**Performance Summary Key**

□↑ Performance has improved

↔ Performance has remained the same

↓ Performance has deteriorated by less than 5%

↓↓ Performance has deteriorated in excess of 5%

**Part 2** will include commentary on performance information in general.

## Part 1 Performance Summary

<b>Economic Development</b>						
<b>Indicator No.</b>	<b>Indicator Name</b>	<b>Accountable Manager</b>	<b>Outturn 13/14</b>	<b>Q1 (2013/14)</b>	<b>Q1 (2014/15)</b>	<b>Year on Year Q1 performance comparison</b>
L(ED) 1	Number of jobs created as a result of financial support by the Local Authority	Robert Scofield	255	70	30	↓↓
L(ED) 2	Number of new business start-ups enquiries assisted through Business Services.	Robert Scofield	429	121	75	↓↓
L(ED) 3	Number of business enquiries resulting in advice, information or financial support being given to existing companies through Business Services team	Robert Scofield	682	186	182	↓
<b>Planning</b>						
<b>Indicator No.</b>	<b>Indicator Name</b>	<b>Head of Service</b>	<b>Outturn 13/14</b>	<b>Q1 (2013/14)</b>	<b>Q1 (2014/15)</b>	<b>Year on Year Q1 performance comparison</b>
PLA/M001	Average time taken from receipt of application to validation of application	Nicola Pearce	30.1 days	28.64 days	23.2 days	↑
PLA/M002	Average time taken from receipt of application to date decision is issued	Nicola Pearce	87.6 days	78.85 days	68.83 days	↑
PLA/M003	Percentage of applications where the quality of the development has been improved (following negotiation by the case officer either at pre application stage or during the course of the application).	Nicola Pearce	36%	20%	35.71%	↑
PLA/M004	The percentage of major planning applications determined during the year within 8 weeks	Nicola Pearce	23.1%	N/A	37.5%	

<b>Planning continued</b>						
<b>Indicator No.</b>	<b>Indicator Name</b>	<b>Head of Service</b>	<b>Outturn 13/14</b>	<b>Q1 (2013/14)</b>	<b>Q1 (2014/15)</b>	<b>Year on Year Q1 performance comparison</b>
PLA/002 (SID)	The percentage of applications for development determined during the year that were approved	Nicola Pearce	95.5%	93.38%	97.24%	↑
PLA/004 b) (SID)	The percentage of minor planning applications determined during the year within 8 weeks.	Nicola Pearce	71.3%	71.15%	67.5%	↓↓
PLA/004 c) (SID)	The percentage of householder planning applications determined during the year within 8 weeks.	Nicola Pearce	94%	94.59%	86.25%	↓↓
PLA/004 d) (SID)	The percentage of all other planning applications determined during the year within 8 weeks.	Nicola Pearce	73.9%	73.91%	78.65%	↑
PLA/006 (PAM)/(NSI)	The number of additional affordable housing units provided during the year as a percentage of all additional housing units provided during the year	Nicola Pearce	69	Collected annually		N/a
<b>Building Control</b>						
<b>Indicator No.</b>	<b>Indicator Name</b>	<b>Head of Service</b>	<b>Outturn 13/14</b>	<b>Q1 (2013/14)</b>	<b>Q1 (2014/15)</b>	<b>Year on Year Q1 performance comparison</b>
BCT/004 (SID)	Percentage of building control 'full plan' applications checked within 15 working days during the year	Nicola Pearce	98.13%	100%	100%	↔
BCT/007 (SID)	The percentage of 'full plan' applications approved first time.	Nicola Pearce	99.07%	100%	100%	↔

<b>Corporate Health &amp; Asset Management</b>						
<b>Indicator No.</b>	<b>Indicator Name</b>	<b>Accountable Manager</b>	<b>Outturn 13/14</b>	<b>Q1 (2013/14)</b>	<b>Q1 (2014/15)</b>	<b>Year on Year Q1 performance comparison</b>
CAM/001a(i)	The percentage of the gross internal area of the local authority's building in condition category A – Good.	Simon Brennan	7.15%		<b>Reported Annually</b>	N/A
CAM/001a(ii)	The percentage of the gross internal area of the local authority's building in condition category B – Satisfactory.	Simon Brennan	41.17%		<b>Reported Annually</b>	N/A
CAM/001a(iii)	The percentage of the gross internal area of the local authority's building in condition category C – Poor.	Simon Brennan	42.23%		<b>Reported Annually</b>	N/A
CAM/001a (iv)	The percentage of the gross internal area of the local authorities buildings in condition category D – Bad	Simon Brennan	9.45%		<b>Reported Annually</b>	N/A
CAM/001b(i)	The percentage of the total value of required maintenance for the local authority's buildings assigned to works priority level 1 – Urgent	Simon Brennan	15.16%		<b>Reported Annually</b>	N/A
CAM/001b(ii)	The percentage of the total value of required maintenance for the local authority's buildings assigned to works priority level 2 – Essential	Simon Brennan	60.61%		<b>Reported Annually</b>	N/A
CAM/001b(iii)	The percentage of the total value of required maintenance for the local authority's buildings assigned to works priority level 3 – Desirable.	Simon Brennan	24.23%		<b>Reported Annually</b>	N/A

## **Part 2 Performance Commentary**

### **Economic Development**

**L(ED) 1)** – the performance output for this indicator has been affected by the fact that no loans have been offered to date. Changes in European Regulations meant that the loan fund had to be registered with the Financial Conduct Authority by 31<sup>st</sup> March 2014 (which has been met). Confirmation of approval has yet to be received. The Business Development Team has processed a number of applications for funding to support investments in capital equipment, website development, accreditations, training and general marketing activities, etc., which will be reflected in the figure reported next quarter.

**L(ED) 2)** – business advisors now attend Job Centre Plus and this has resulted in referrals to the monthly Enterprise Club being significantly reduced. However, as enquiries from other sources are developed, it is anticipated that the target set for this indicator for 2014/15 will be achieved.

**L(ED) 3)** – the Business Development Team receives enquiries from existing businesses for support on a range of issues such as property, rates relief, local contract opportunities, tendering, events, etc. It is therefore, anticipated that the target set for this indicator for 2014/15 will be achieved.

### **Planning**

**PLA/004 c)** The percentage of householder planning applications determined during the year within 8 weeks – performance has dropped from 94.59% (last Q1) to 86.25%

“While the drop in performance is regrettable, this has been as a result of an unusually high number (11 out of 80) of householder applications requiring additional negotiations, to make the developments acceptable, which in part led to some delays in submission of amendments by applicants. In addition, 2 of the 11 applications were delayed as a result of the need to ensure local Councillors concerns were addressed.

**PLA/004 b)** The percentage of minor planning applications determined during the year within 8 weeks dropped from 71.15% to 67.5%, which was a consequence of the complexity of the type of application determined during this quarter and pressures on staff resources in a busy quarter, but is balanced by the increase in performance for ‘all other’ planning application - **PLA/004 d)** – which increased from 73.91% to 78.65%.

There have, however, been significant improvements against indicators **M001** and **M002**, which relate to the average time taken to validate and determine applications, while indicator **M003**, relating to the applications where the quality of development has been improved by Officers, increased from 20% to 35.71%, mainly reflecting improved consistency of recording since Q1 2013.

Overall, efforts will continue to ensure that Officers and applicants ‘front-load’ negotiations as part of our continuing commitment to delivering quality development quickly, and thus reducing delays later in the process.

Affordable housing units provided (**PLA/006**) is an annual indicator and will be monitored over the quarter 4 period of 2012/13.

### **Building Control**

100% of building control ‘full plan’ applications were checked within 15 working days (**BCT/004**) which is a continuation of previous year’s performance levels. In addition, there was encouraging data for the number of full plan applications approved first time (**BCT/007**) which has remained constant on previous year’s performance at 100%.

### **Corporate Health & Asset Management**

Local authority buildings conditions and maintenance are annual indicators and will be reported during the quarter 4 period of 2014/15.

### **Recommendation**

It is recommended that Members note the performance levels achieved.

### **List of Background Papers**

File Ref. TA14/3

### **Wards Affected**

All

### **Officer Contact**

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